

Frequently Asked Questions

Q: How long can my organization host a pet food & fund drive?

A: There is no limit on the length of time you can hold a food drive. DaisyCares feeds pets year round, so your support throughout the year is appreciated. Places that sell pet food are especially encouraged to keep a recurring pet food drive.

Q: What is the size of the collection barrel?

A: The barrels have a capacity of 44 gallons and measures 27 inches wide and 31 inches tall. The container can fit approximately 300 pounds of pet food or 150-200 pounds of pet food. Barrels are available in limited quantities and can be requested on the registration form.

Q: Can we collect food for families and pets?

A: Of course! Thanks to the partnership with the San Antonio Food Bank and DaisyCares, collecting both food for families and pets is easy. Simply designate this request on the registration form and await further instructions.

Q: What does DaisyCares do with open bags of pet food?

A: All donations are subject to inspection upon arrival. Open bags should clearly display nutritional facts and ingredients.

Q: Can DaisyCares accept used pet supplies?

A: Due to high costs of decontamination, DaisyCares does not have a way to sanitize pet supplies. Therefore only new items may be accepted.

Q: Can DaisyCares drop off barrels and pick up donations?

A: Since transportation is a significant cost, we highly encourage pick up and drop off of donations at the San Antonio Food Bank. The average cost to drop off and pick up materials within the city is \$100 (the equivalent of 1,000 pounds of pet food). Transportation requests are subject to weather and driver availability. For long-term and/or high volume drives, barrel swaps can be arranged. The drivers make deliveries and pick ups between 8am and 3pm Monday-Friday. Transportation requests should be made at least 72 hours in advance. Please note that specific times for delivery and pick up cannot be assured. Please allow additional time during the holiday season.

